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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JULY 7, 1999

APPLICATION OF

ROANOKE AND BOTETOURT TELEPHONE COMPANY

CASE NO. PUC990112

To implement Extended
Local Service from the
Troutville Exchange to
the Buchanan Exchange

ORDER PRESCRIBING NOTICE

On June 14, 1999, Roanoke and Botetourt Telephone Company ("R & B" or "the Company") filed an application with the State Corporation Commission ("Commission") pursuant to the provisions of § 56-484.2 of the Code of Virginia. R & B proposes to notify its Troutville Exchange subscribers of the increases in monthly rates that would be necessary to expand their local service to include the Buchanan Exchange of Bell Atlantic-Virginia, Inc. ("BA-VA"). The application states that telephone subscribers in the Buchanan Exchange had earlier petitioned the Commission for local calling to Troutville. Using a cost study prepared by BA-VA, the Commission determined the increase in monthly rates that would result from the expansion of the Buchanan local exchange area to include Troutville. Subscribers in the Buchanan Exchange were polled concerning their willingness to pay higher

rates for local calling to Troutville. The majority of those responding supported the proposal.

Cost studies have been conducted to determine the monthly rates for extended local service from Troutville to the Buchanan Exchange. Because the resulting increase does not exceed 5% of the existing monthly one-party residential flat rate for Troutville subscribers, a poll of those subscribers is not required by § 56-484.2 of the Code of Virginia.

Now, having considered R & B's application, its proposed notice, and the applicable law, the Commission is of the opinion that this matter should be docketed; that R & B should give notice to its customers in the Troutville Exchange of this application; and that subscribers in the Troutville Exchange should be permitted to file comments and requests for hearing.

Accordingly, IT IS THEREFORE ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC990112.

(2) On or before September 2, 1999, R & B customers who may be affected by this proposal may file with the Clerk of the Commission written comments or requests for hearing on this application. Any corporation shall be represented by counsel in accordance with Rule 4:8 of the Commission's Rules of Practice and Procedure and shall file an original and fifteen (15) copies of any comment or request for hearing on or before September 2,

1999. Individuals may file single copies of a request for hearing or comments. All comments or requests for hearing shall be filed with Joel H. Peck, Clerk, State Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, and shall refer to Case No. PUC990112.

(3) A copy of this Order and R & B's application shall be made available for public inspection in the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, from 8:15 a.m. to 5:00 p.m., Monday through Friday. Upon request by a customer, a copy of R & B's application shall also be furnished by R & B's Customer Service Center. Subscribers may contact R & B's Customer Service Center by dialing 992-2211 or 992-2811.

(4) On or before August 2, 1999, R & B shall furnish by direct mail the following notice to Troutville Exchange customers:

NOTICE THAT ROANOKE AND BOTETOURT TELEPHONE
COMPANY PROPOSES TO EXPAND THE LOCAL SERVICE
AREA OF THE TROUTVILLE EXCHANGE TO INCLUDE
THE BUCHANAN EXCHANGE, CASE NO. PUC990112

Telephone subscribers in Bell Atlantic-Virginia, Inc.'s ("BA-VA's") Buchanan Exchange petitioned the Virginia State Corporation Commission ("Commission") for local calling to Roanoke and Botetourt Telephone Company's ("R & B's") Troutville Exchange. Subscribers in the Buchanan Exchange were polled regarding their

willingness to pay an increase in monthly rates for local calling to the Troutville Exchange. The majority of those customers responding in the Buchanan Exchange supported this expansion of local service.

Based on BA-VA's cost study, the Commission determined the monthly rates for the expanded service for Troutville customers to call the Buchanan Exchange (telephone numbers beginning with 540-254).

For expanded local calling to the Buchanan Exchange from Troutville, monthly rates would increase as follows: flat rate residential service, \$0.60; residential economy rate, \$0.40; business flat rate service, \$0.95; business centrex trunks, \$1.00; PBX trunks, \$1.00; and key trunks, \$1.00.

Customers whose rates are not listed above or who desire more information on this proposed change should contact R & B's Customer Service Center at 992-2211 or 992-2811. Copies of R & B's application may be obtained by contacting the Company's Customer Service Center at the telephone numbers listed above, or reviewed at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main street, Richmond, Virginia 23218.

Customers wishing to comment on the proposed change to their local calling area or to request a hearing on the application may do so by filing such requests or comments in writing, referring to Case No. PUC990112, with the Clerk of the Commission, Joel H. Peck, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, on or before September 2, 1999. Individuals may file one copy of any comments or requests for hearing with the Clerk of the Commission. Corporate entities shall file an original and fifteen (15) copies of its

comments or requests for hearing with the Clerk of the Commission.

If objections or requests for hearing from the lesser of 5% or 150 of the customers within the Troutville Exchange are not received by the Commission, the Commission may consider R & B's application without a hearing at which oral testimony is received.

ROANOKE AND BOTETOURT TELEPHONE COMPANY

(5) On or before September 2, 1999, R & B shall provide proof of the notice required above.

(6) If objections or requests for hearing from the lesser of 5% or 150 of the Troutville Exchange customers are not received by the Commission, the Commission may consider R & B's application without a hearing at which oral testimony is received.

(7) On or before September 17, 1999, the Division of Communications shall file a report with the Commission on the comments received.